At the Hennepin County Sheriff’s Office (HCSO), we strive to provide the best possible public safety services to everyone who lives in, works in, or visits Hennepin County. Sometimes, this means reacting to events as they happen. Other times, it means executing plans that have been long in development to make improvements to how we do business. The year 2021 was a mix of both.

In 2021, there was a noticeable increase in violent crime across the nation. Hennepin County was no exception. In response, HCSO joined with other local agencies on initiatives to crack down on the worst offenders. The agency also created a new team focused specifically on auto-related crimes such as carjacking.

Over the course of the year, HCSO continued to work diligently to manage the challenges still presented by COVID-19 and the threat it presented to our staff and those in our care in the jail. The agency also oversaw the security of the two most high-profile trials in decades. The agency was also able to launch some long-planned initiatives including designing a new training facility, placing an embedded social worker in 911 dispatch, expanding the body-worn camera program to include the jail, and more.

Thank you for taking the time to read this report. We welcome any comments you might have, and we will continue to listen and learn from the community that we serve.

Mission and Values

**Mission Statement**

“Serving and protecting all in our community by furthering equal justice, safety, and wellness.”

**Values**

Ethics, Equality, Collaboration, Well-being, Innovation
2021: Year in Review Highlights

- Performed over 20,000 COVID-19 tests and administered over 2,000 COVID-19 vaccines in the jail to fight the spread of the pandemic.
- Began providing public safety services for Minnesota Twins and Minnesota Vikings games.
- Designed and broke ground on the new law enforcement training facility, which will be used by multiple local agencies.
- Created the Helping Others by Providing Education (H.O.P.E.) Program to give inmates more options after leaving jail.
- Charged five human traffickers due to HCSO’s participation in the Human Trafficking Investigators Task Force.
- Worked with District Court and our public safety partners to ensure remote court hearings operated smoothly.
- Moved the Gun Permit Unit to online scheduling.
- Launched the Operation Safe Neighborhoods collaborative initiative.
- Placed an embedded social worker in Central Records to help identify low-level offenders who may need services.
- Placed an embedded social worker in Central Records to help identify low-level offenders who may need services.
- Launched a new team dedicated to auto theft and related crimes.
- Grew the public/private security partnership the Hennepin County Sheriff’s Office Shield program.
- Designed and broke ground on the new law enforcement training facility, which will be used by multiple local agencies.
- Water Patrol designed and launched a SONAR-specific boat. (Pg. 8)
- Provided law enforcement and court security services for two of the most high profile trials in the history of Hennepin County.

Budget and Staffing

AGENCY BUDGET $128.9 million

AGENCY STAFFING
- Licensed staff 340
- Detention staff 198
- Civilian staff 252
Public Safety Services Bureau

The Public Safety Services Bureau’s Enforcement Services Division (ESD) provides emergency response, patrol service, DWI enforcement, warrant service, civil paper service, and response to in-progress crimes. This division includes several specialized units and functions: 911 Dispatch, Patrol, Water Patrol, Warrants, Transport, K9, Special Operations, School Resource Officer, Hospital Security Enforcement Unit, and Commercial Vehicle Enforcement Unit. Visit our website for more information on each unit.

In response to the uptick in violent crime, ESD focused its warrant service on individuals with warrants for violent offenses. In 2021, ESD made 327 warrant arrests. The Patrol unit participated in numerous details and assignments throughout the county in response to the increase in crime and provided mutual aid to other law enforcement agencies throughout the county.

<table>
<thead>
<tr>
<th>PATROL</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Contracted patrol hours</td>
<td></td>
</tr>
<tr>
<td>Greenfield</td>
<td>2,428.33</td>
</tr>
<tr>
<td>Hanover</td>
<td>1,238.45</td>
</tr>
<tr>
<td>Medicine Lake</td>
<td>703.76</td>
</tr>
<tr>
<td>Arrests</td>
<td>534</td>
</tr>
<tr>
<td>Citations</td>
<td>549</td>
</tr>
<tr>
<td>DWI arrests</td>
<td>60</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>WATER PATROL</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Citations issued</td>
<td>365</td>
</tr>
<tr>
<td>Boaters under the influence</td>
<td>38</td>
</tr>
<tr>
<td>Search and recovery hours</td>
<td>800</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WARRANTS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Warrant arrests</td>
<td>327</td>
</tr>
<tr>
<td>Extraditions</td>
<td>444</td>
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</table>

<table>
<thead>
<tr>
<th>CIVIL</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Processes served</td>
<td>8,011</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TRANSPORT</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Miles driven</td>
<td>144,865</td>
</tr>
<tr>
<td>Inmates/patients transported</td>
<td>1,934</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>VOLUNTEER SERVICES</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Special deputy hours</td>
<td>12,046.61</td>
</tr>
<tr>
<td>Explorers hours</td>
<td>35</td>
</tr>
</tbody>
</table>
Public Safety Services Bureau

Unit: Water Patrol

The Water Patrol Unit assists in search and recovery operations throughout Hennepin County and beyond. In 2021, Water Patrol conducted several long-term searches in Hennepin County, and assisted on multi-day searches in Ramsey, Washington, and Dakota Counties. In total, Water Patrol had 23 search and recovery days for a total of 800 hours. These type of recovery operations require specialized equipment, and in 2021, Water Patrol received three new patrol boats that were custom designed to provide work areas for medical emergencies, fire suppression, and patrol functions. Water Patrol also designed a new boat specifically for SONAR search in all weather conditions.

Division: 911 Dispatch

The 911 dispatchers at our Emergency Communications Facility (ECF) identify the needs of the caller and then determine an appropriate level of response by law enforcement, fire, or emergency medical responders. In 2021, the ECF launched an embedded social worker program and started working with Hennepin County Behavior Health to begin implementing social worker pilot programs.

The ECF is also home to the communications technology team. Interoperable radios are essential for communication among first responders during routine calls for service and critical incidents. HCSO repairs and maintains radios on behalf of dozens of agencies. In total, our technicians maintain 10 percent of all radios in Minnesota.

2021 Statistics

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone transactions</td>
<td>690,483</td>
</tr>
<tr>
<td>911 calls:</td>
<td>275,663</td>
</tr>
<tr>
<td>Computer-aided dispatch events</td>
<td>613,528</td>
</tr>
</tbody>
</table>

WE PROVIDE DISPATCH SERVICES FOR
38 Communities
25 Law enforcement agencies
25 Fire departments
4 EMS providers

RADIOS AND COMPUTERS SUPPORTED
Police departments supported 29
Radios maintained 8,581
Mobile data computers 501
Communication sites 18
Volunteers

Volunteers are a crucial part of our agency’s ability to provide public safety services to the residents of Hennepin County. While much of our volunteer program was suspended in 2020 due to COVID-19, we resumed this program in 2021. Sixty volunteer special deputies donated over 12,000 hours of services to the citizens of Hennepin County in 2021. Volunteers with our agency serve in a variety of roles, including working at our State Fair booth, assisting in our jail, or even getting trained as a Special Deputy. If you would like more information on how you can make a difference in your community as a volunteer, please call 612-348-9650.

Special Deputies

Special Deputies are volunteers who receive special training in various public safety duties, including:

- Search and rescue
- Horseback mounted patrol
- Patrol of the county’s lakes and rivers
- Community events and parades
- Open houses, citizen academies, and public demonstrations
- Emergency call outs
- Natural disasters
- Water safety inspections
- Support patrol operations
- Traffic and crowd control
- Crime scene support
- Amateur radio operators
- Motorist/citizen assists
- Medical emergencies
- Underwater Rescue Team

Explorers

The Hennepin County Sheriff’s Office Law Enforcement Explorer Post #3744 is a youth organization sponsored by the Hennepin County Sheriff’s Office and the Boy Scouts of America and supported by the Hennepin County Sheriff Foundation. The Explorer Post provides young people (ages 14–20) an opportunity to learn about the law enforcement profession through volunteer service. HCSO employees serve as advisors and liaisons between the Sheriff’s Office and the Explorers. The Explorers continually train for competitions covering topics such as crime scene searches and accident investigations with other Explorer Posts from law enforcement agencies across the region.
We provide forensic services to more than 35 suburban law enforcement agencies, and several federal law enforcement agencies. The FSL is one of only seven accredited crime laboratories in Minnesota, and one of only four in the state accredited to perform DNA analysis. The FSL has also earned international accreditation. In 2021, the Crime Scene Section processed 2,213 crime scenes, including 32 major crime scenes.

In 2021, CID added two new analysts and a new Civilian Analyst Supervisor position. CID provided analytical and investigative case support to multiple metro agencies in 2021, primarily related to the increase in carjackings that occurred around the county.

In 2021, the Detective Unit investigated more than 1,000 cases, not including gun permit cases. Detectives work throughout the county and investigate many critical incidents, including homicides and carjackings.

The Criminal Intelligence Division (CID) assists in the prevention and suppression of criminal activity by providing timely and accurate analysis of criminal information to law enforcement. The division analyzes information to identify crime patterns, forecast criminal trends, generate investigative leads, assist with identification and apprehension of suspects involved in criminal activity, provide timely information sharing on threats to our communities or officer safety, and more.

In 2021, CID added two new analysts and a new Civilian Analyst Supervisor position. CID provided analytical and investigative case support to multiple metro agencies in 2021, primarily related to the increase in carjackings that occurred around the county.

**2021 Statistics**

<table>
<thead>
<tr>
<th>Division: Forensic Science Laboratory</th>
<th>Requests for laboratory services</th>
<th>6,372</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Latent print requests</td>
<td>681</td>
</tr>
<tr>
<td></td>
<td>DNA requests</td>
<td>2,040</td>
</tr>
<tr>
<td></td>
<td>Crime scene responses</td>
<td>2,205</td>
</tr>
<tr>
<td></td>
<td>Digital images captured</td>
<td>196,683</td>
</tr>
<tr>
<td>Division: Investigative</td>
<td>Felony charges</td>
<td>146</td>
</tr>
<tr>
<td></td>
<td>Gross misdemeanor charges</td>
<td>56</td>
</tr>
<tr>
<td></td>
<td>Cases opened</td>
<td>1,042</td>
</tr>
<tr>
<td>Division: Investigative</td>
<td>Illegal firearms confiscated</td>
<td>235</td>
</tr>
<tr>
<td></td>
<td>Arrests</td>
<td>309</td>
</tr>
<tr>
<td></td>
<td>State charges</td>
<td>135</td>
</tr>
<tr>
<td></td>
<td>Federal charges</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Search warrants</td>
<td>140</td>
</tr>
<tr>
<td>Division: Criminal Intelligence</td>
<td>Applications</td>
<td>14,862</td>
</tr>
<tr>
<td></td>
<td>Renewals</td>
<td>2,663</td>
</tr>
</tbody>
</table>
MAJOR DAN KURTZ

Administrative Services Bureau

Division: Professional Standards Division

The Professional Standards Division (PSD) staffs, trains, and—through its Tri-Wellness Unit—enriches the Mind, Body, and Spirit of HCSO employees. PSD is also responsible for implementing policies and procedures to ensure that HCSO stays at the forefront of 21st Century Policing. PSD has led the agency's response to all issues related to COVID-19 since the start of the pandemic.

HCSO and other law enforcement agencies use a training facility in Maple Grove for skills development and certification. In 2021, PSD assisted with the design phase for an expansion of this facility. The remodeled facility will provide law enforcement agencies the tools to undertake modern training that is being demanded by the public. This will include a space designed for realistic, scenario-based training that will be used to teach de-escalation techniques and defensive tactics, as well as a virtual simulator room and a twelve-lane range expansion. Construction will be complete in early 2023.

In 2021, the HCSO began a new partnership with the Minnesota Twins and Vikings to provide a law enforcement presence at home games. PSD developed and implemented training programs for each stadium and oversaw all administrative and staffing needs for the Twins detail.

Division: Community Outreach and Public Affairs

In 2021, the Community Outreach Division expanded to include the agency’s communications team and was renamed Community Outreach and Public Affairs (COPA). COPA plays a critical role in the Sheriff’s Office refocused approach to achieving and sustaining gains against crime by strengthening community relationships and building trust. The division partners with community leaders, civic organizations, schools, faith-based groups, block associations, and concerned citizens to educate them on HCSO policies and procedures, and to develop solutions to challenges that arise within the County’s many diverse communities. COPA also provides young people with enrichment, diversion, and intervention programs, which help to reduce youth crime.

COPA develops strong partnerships with communities likely to experience challenges and works to resolve these issues along with community leaders. The COPA team attended over 120 community events in 2021 and partnered with outside organizations to work at food shelves, lifejacket giveaways, Toys for Tots events, Hooked on Fishing and many more.

Division:

PROFESSIONAL STANDARDS DIVISION

Employee Development Unit

Total hours of training provided: approx. 45,996

Personnel Unit

Staff hired 81
Promotions 49

2021 Statistics
The Hennepin County Sheriff’s Office operates the largest jail in Minnesota. It is accredited by the American Correctional Association, which signifies that we maintain the highest standards of inmate custody and care. No part of our agency was affected by the COVID-19 pandemic as deeply as the Adult Detention Division. Every aspect of jail operations had to be rethought to protect the health of both inmates and staff in 2020, and most of these changes remained in place for 2021. Through these steps, the jail staff was able to maintain low numbers of confirmed COVID-19 through the end of 2021. As part of these efforts, staff also performed over 20,000 COVID-19 tests and administered over 2,000 COVID-19 vaccines in 2021.

In September 2021, our agency announced The HCSO H.O.P.E. (Helping Others by Providing Education) Program, which provides for inmate education, life skills, and jobs for when they re-enter the community. The program includes teachers from Minneapolis Public Schools to help inmates work towards completing their GEDs. The goal of the program is to help put inmates on a path towards better lives upon leaving our facility. Reducing recidivism among our inmates makes the entire community safer.

The Court Services Division provides law enforcement services to the Fourth Judicial District Court to ensure that the judicial system operates in a safe and orderly manner. We provide security for judges, juries, witnesses, personnel, and all visitors in approximately 96 courtrooms across multiple facilities. We address security concerns with judges and court personnel, conduct patrols and security checks in the courthouses, and assist with screening for weapons. In 2021, Court Services provided law enforcement and court security services for two high-profile trials. Court Services also continued to work with District Court and other partners to ensure remote court hearings worked efficiently during the ongoing public health challenges presented by COVID-19.

2021 Statistics

<table>
<thead>
<tr>
<th>ADULT DETENTION DIVISION</th>
</tr>
</thead>
<tbody>
<tr>
<td>2021 bookings</td>
</tr>
<tr>
<td>Average bookings per day</td>
</tr>
<tr>
<td>Jail volunteer hours</td>
</tr>
<tr>
<td>Inmate meals served</td>
</tr>
<tr>
<td>Average morning inmate count</td>
</tr>
<tr>
<td>Average length of stay</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COURT SERVICES DIVISION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Defendants escorted to court</td>
</tr>
<tr>
<td>Juries secured</td>
</tr>
</tbody>
</table>

Locations
- Downtown Minneapolis:
  - Government Center
  - Public Safety Facility
  - Juvenile Justice Center
  - Family Justice Center
- Outer Divisions
  - Division 2: Brookdale
  - Division 3: Ridgedale
The Finance Division provided fiscal analysis for the agency, developed the five-year capital improvement plan, and set the operating budget of $128.9 million for 2021. The Finance Division acts as good stewards of taxpayer dollars by implementing cost-saving measures, aggressively seeking federal and state grants, developing efficiencies in operations, and enhancing partnerships in law enforcement and the community. In 2021, the Finance Division secured $4.2 million in CARES and ARPA funding to offset unanticipated costs due to the COVID-19 pandemic.

Opioid-related deaths have reached epidemic levels and the numbers continue to increase. Opioid overdoses are now the leading cause of death in the U.S. for people under the age of 50. According to the Department of Health and Human Services (HHS), 650,000 opioid prescriptions are dispensed on an average day in the U.S. HHS estimates that 3,900 people initiate the nonmedical use of prescription opioids every day. HCSO can play a clear role in reducing opioid-related deaths. The Survival Through Overdose Prevention (S.T.O.P.) program includes strategies to keep these drugs out of the wrong hands, treating those with opioid use disorder in the jails, and using tools to prevent fatal overdoses. Strategies for combatting opioid abuse during the COVID-19 pandemic included online naloxone training and mailing Deterra drug disposal bags to anyone who wanted to safely dispose of unwanted medications. For more information, visit www.hennepinsheriff.org/stop.

In 2021, HCSO announced Cops Don’t Call for Cash, a program dedicated to fighting a common type of phone scam: individuals posing as law enforcement agencies and demanding payment for a missed court date, jury duty, or other legal matter. The program is focused on educating the public on the fact that law enforcement agencies will never contact individuals via phone or email to ask for any kind of payment. If individuals receive such a call, they should remember the phrase “Cops Don’t Call for Cash,” refuse to provide any personal information or make any payments to the caller.
The Community Advisory Board (CAB) is a diverse group of residents who provide community feedback and participation in the development of our practices and policies. The work of CAB members includes:

- Identify and discuss community public safety issues
- Act as policy advisors
- Provide feedback on Sheriff's Office initiatives
- Contribute to Sheriff's Office strategic planning
- Work as ambassadors in their communities to help educate others about the Sheriff's Office

**Promotions**

**CAPTAIN**
- Michael Benson
- Matthew Hollihan
- Shane Magnuson
- Matthew Steffens
- Kristen Tomlinson

**LIEUTENANT**
- Patrick Chelmo
- Bret Cline
- Shawn Gullickson
- Jeffrey Kirchoff
- Daniel Koski
- Barbara Lusignan
- Erik McKloskey
- Tera Thom
- Nathan Waisgatt

**SERGEANT**
- Nicole Ballard
- Terry Bean
- Sheri Bukkila
- Michael Hopkins
- Nicholas Koch
- Troy Kostohryz
- Ryan LeClair
- Steven Lorentz
- Neil Lovejoy
- Jason Majeski
- Nicholas Manson
- Devan McNamara
- David O'Donnell
- Chad VanHeel
- Josh Williams
- Anthony Glanzer
- Kurt Huver
- Neil Lovejoy
- Gregory Myre
- Jake Pennig
- Nicholas Boettcher
- Derek Lande
- Evaristus NdeneNtuv

**TELECOMMUNICATOR SERGEANT**
- Matthew Bozovsky
- Nichole Bryant
- Colton Dobratz
- Peggy/Lynn Scott

**CRIME SCENE INVESTIGATOR**
- Christopher Coats
- Stephen Ross
- Timothy Schulte

**DETENTION LIEUTENANT**
- Seth Augdahl
- Detention Sergeant
- Nicholas Boettcher
- Derek Lande
- Evaristus NdeneNtuv

**CUSTODY RECORDS COORDINATOR**
- Rowland Ajaluwa
- Isom English
- Jacky Wilson

**Volunteer**

After suspending our volunteer program during the COVID-19 pandemic, we are once again accepting volunteers from the community. In most years, more than 100 citizens from a variety of community groups volunteer at the Hennepin County Jail to give instruction to inmates. Classes include Alcohols Anonymous, art, creative writing, resume and interviewing skills, domestic violence prevention, and religious instruction.

**Join!**

National Night Out: Every August, there are hundreds of neighborhood events for National Night Out and Night to Unite. When neighbors pledge to watch out for one another, it helps promote crime prevention. National Night Out allows our deputies, volunteers, and K9 teams to meet residents, build trust, and answer their questions about public safety.

**Retirements**

**TELECOMMUNICATOR SERGEANT**
- Steve Pondelis
- James Rudie
- John Seery
- Todd Solum
- Todd Turpitt
- Charles Venske
- Lyle Wittenberg
- Michael Zabel
- David Zimmer

**CAPTAIN**
- Michael Benson
- Matthew Hollihan
- Shane Magnuson
- Matthew Steffens
- Kristen Tomlinson

**LIEUTENANT**
- Patrick Chelmo
- Bret Cline
- Shawn Gullickson
- Jeffrey Kirchoff
- Daniel Koski
- Barbara Lusignan
- Erik McKloskey
- Tera Thom
- Nathan Waisgatt

**SERGEANT**
- Nicole Ballard
- Terry Bean
- Sheri Bukkila
Leadership

Sheriff David P. Hutchinson
David Hutchinson took office as the 28th Sheriff of Hennepin County on January 7, 2019.

Command Staff

Chief Deputy Tracey Martin
Major Jeff Storms
Public Safety Services Bureau
Major Pat King
Investigations Bureau
Major Dan Kurtz
Administrative Services Bureau
Major Dawanna Witt
Detention/Court Services Bureau
Tim Stout
Chief of Staff