

Hennepin County Sheriff's Office 2019 Annual Report



HENNEPIN COUNTY SHERIFF'S OFFICE

Sheriff's Welcome Message



SHERIFF DAVID HUTCHINSON

I was elected to the position of Hennepin County Sheriff by promising to bring about positive change to the largest Sheriff's Office in Minnesota. Many of those changes have been implemented and successfully completed; others are well underway which you will see in greater detail throughout this annual report. It is also important to note there are many ongoing successful programs we inherited that have been working well, which we will continue to support.

First and foremost, this agency has remained consistent in its mission to provide for the safety and well-being of every person in Hennepin County. The employees of the Hennepin County Sheriff's Office work hard every day to make this office a leader in the state and the nation. We are always striving to innovate and improve in our services to the public.

Thank you for taking the time to read this report. We welcome any comments you might have and we pledge to continue to listen and learn from the community that we serve.



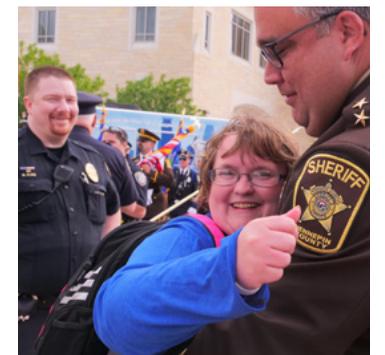
Mission & Values

Mission Statement

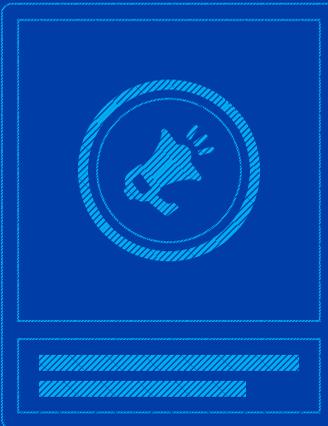
"Serving and protecting all in our community by furthering equal justice, safety, and wellness."

Values

Ethics · Equality · Collaboration
Well-being · Innovation



2019: Year in Review Highlights



Added two new divisions: Criminal Intelligence Division (PG.12) and Community Outreach Division (PG. 18).

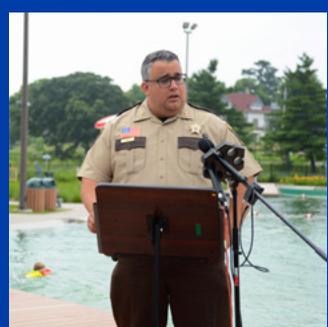


Partnered with National Park Service for tours of Mississippi River for underprivileged youth.



Created Tri Wellness, an internal wellness unit focused on the mind, body, and spirit of HCSO employees.

Expanded use of medically assisted treatment in jail for inmates experiencing opioid addiction. (PG. 16)



Launched low-cost swimming lesson program to bring water safety to underserved communities. (PG. 19)

Added new training, education, and recreation programs to jail.

Coordinated the county's opioid epidemic response via rollout of ODMAP, an effective tool to reduce overdose occurrences.



Expanded opioid addiction screening in jail and added follow-up visits for inmates leaving the facility. (PG. 16)



Conducted multiple Drug Take Back events. Each one prevented hundreds of pounds of medication from falling into the wrong hands.

Ended daily report calls and booking calls to ICE.

Expanded the K9 unit with the addition of four dual-purpose patrol/narcotics dogs, bringing the total to six K9 officers.

Embedded social worker at 911 Center to improve response to behavioral health calls, and to assist dispatchers with the stresses of their jobs.

Expanded security team at North Memorial Medical Center for 24-hour coverage.

Extra patrols and visits to area mosques and synagogues based on news events.

Budget & Staffing

AGENCY BUDGET 113.6 million

AGENCY STAFFING
 Licensed staff 325
 Detention staff 216
 Civilian staff 256



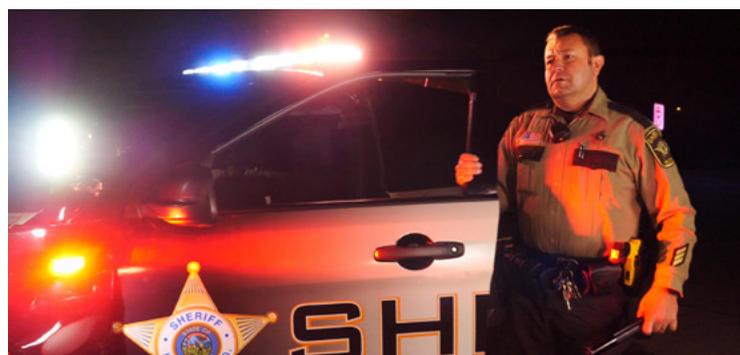
MAJOR JEFF STORMS

Public Safety Services Bureau



Division: Enforcement Services

The Public Safety Services Bureau's Enforcement Services Division provides emergency response, patrol service, DWI enforcement, warrant service, civil paper service, and response to in-progress crimes. This division includes several specialized units and functions: Patrol, Water Patrol, Warrants, Transport, K9, Special Operations, School Resource Officer, Hospital Security Enforcement Unit, and Commercial Vehicle Enforcement Unit. Visit our website for more information on each unit.



2019 Statistics

PATROL

<i>Contracted patrol hours</i>	
Greenfield	2,263.44
Hanover	1,039.53
Medicine Lake	533.11
Arrests	784
Citations	1,083
DWI arrests	151

WATER PATROL

Citations issued	342
Boaters under the influence	34
Search and recovery hours	1,274

WARRANTS

Extraditions	572
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CIVIL

Processes served	11,589
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TRANSPORT

Miles driven	356,541
Inmates/patients transported	12,985

VOLUNTEER SERVICES

Special deputy hours	19,625
Jail volunteer hours	2,987.4
Explorers hours	686

MAJOR JEFF STORMS

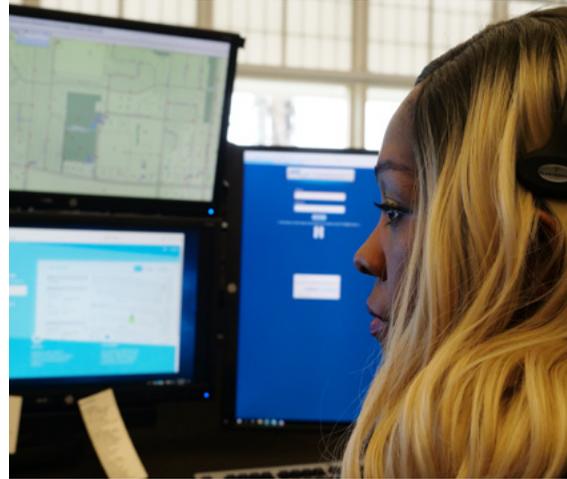
Public Safety Services Bureau



Division: 911 Dispatch

Our 911 dispatchers identify the needs of the caller and then determine an appropriate level of response by law enforcement, fire or emergency medical responders. In 2019, the 911 Emergency Communications Facility (ECF) transitioned from sworn to civilian leadership to give dispatchers more stability in management. Since the transition, we have hired a new Emergency Communications Director, promoted two managers who oversee 911 Center functions and promoted operational supervisors. This transition will allow better consistency with supervision and stability for the dependent public safety agencies we work with as well as provide additional job growth for our staff.

The ECF is also home to the communications technology team. Interoperable radios are essential for communication among first responders during routine calls for service and critical incidents. The HCSO repairs and maintains radios on behalf of dozens of agencies. In total, our technicians maintain 10 percent of all radios in Minnesota.



Division: IT Technology

Much like any industry or line of work, the HCSO relies heavily on technology to deliver services to the people of Hennepin County. The IT Technology Division is focused on deploying new technology, updating existing technology, and finding new ways to improve the efficiency of the public safety services we deliver to the citizens of Hennepin County.

In 2019, the IT Technology Division began working on a county-wide project to replace all video management and access control equipment, including approximately 1000 cameras and 500 card readers in the jail and other HCSO facilities. The project included research into utilizing Artificial Intelligence (AI) to detect potential violence, ensuring integration of existing systems, and evaluating how to maintain proper video retention periods for camera footage while taking into account storage space.

Other projects in 2019 included a new jail roster lookup on the HCSO website, initiating a Request for Proposal for a jail management system, replacing mobile squad computers with a semi-ruggedized laptop, working on a new electronic case notes system at the Forensic Sciences Laboratory, and vetting an iris-capture system at jail to identify inmates.



2019 Statistics

Phone transactions	692,443
911 calls	260,516
Computer-aided dispatch events	719,375

WE PROVIDE DISPATCH SERVICES FOR

- 38 Communities
- 26 Law enforcement agencies
- 26 Fire departments
- 4 EMS providers

RADIOS AND COMPUTERS SUPPORTED

Police departments supported	28
Radios maintained	8,349
Mobile data computers	547
Communication sites	18



Volunteers



There are many ways to get involved with the Hennepin County Sheriff's Office as a volunteer, including working at our State Fair booth, assisting in our jail, or even getting trained as a Special Deputy.

Our volunteers are a crucial part of our agency's success to provide exceptional public safety services to the residents of Hennepin County. If you would like more information on how you can make a difference in your community as a volunteer, please call 612-348-9650.



Special Deputies

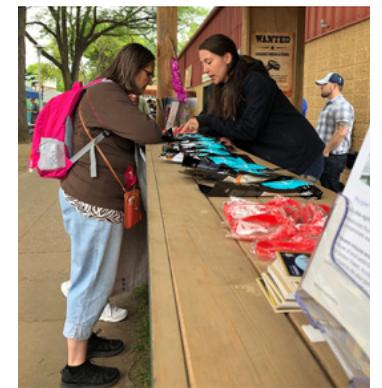
Special Deputies are volunteers who receive special training in various public safety duties, including:

- Search and rescue
- Horseback mounted patrol
- Patrol of the county's lakes and rivers
- Community events and parades
- Open houses, citizen academies, and public demonstrations
- Emergency call outs
- Natural disasters
- Water safety inspections
- Support patrol operations
- Traffic and crowd control
- Crime scene support
- Amateur radio operators
- Motorist/citizen assists
- Medical emergencies
- Underwater Rescue Team
(Must have two years special deputy experience)

Explorers

The Hennepin County Sheriff's Office Law Enforcement Explorer Post #3744 is a youth organization sponsored by the Hennepin County Sheriff's Office and the Boy Scouts of America and supported by the Hennepin County Sheriff's Foundation.

The Explorer Post provides young people (ages 14–20) an opportunity to learn about the law enforcement profession through volunteer service. Members of the Sheriff's Office serve as advisors and liaisons between the Sheriff's Office and the Explorers. The Explorers continually train for competitions covering topics such as crime scene searches and accident investigations with other Explorer Posts from law enforcement agencies across the region.



MAJOR PAT KING

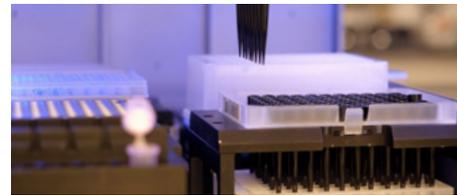
Investigations Bureau



**Division:
Forensic Science
Laboratory**

We provide forensic services to more than 35 suburban law enforcement agencies, the Minnesota State Patrol, and several federal law enforcement agencies.

The Forensic Science Laboratory (FSL) also includes the Crime Scene Unit. The FSL is one of only seven accredited crime laboratories in Minnesota, and one of only four in the state accredited to perform DNA analysis. The FSL has also earned international accreditation.



**Division:
Investigative**

The Investigative Division includes the Detectives Unit, Gun Permits Unit, and task forces such as the West Metro Drug Task Force, Violent Offenders Task Force, and Southwest Hennepin Drug Task Force. These Task Forces work in partnership with other law enforcement agencies and handled some of HCSO's largest cases of 2019.

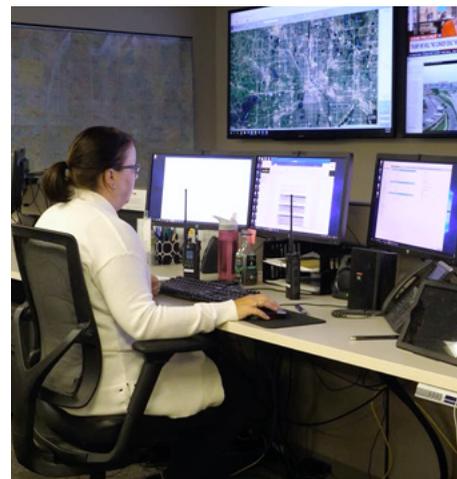
Detectives investigated more than 1,100 cases in 2019, not including gun permit cases. Detectives work in communities where our agency is the primary law enforcement service provider and in communities where the local police department does not have full-time investigators. Detectives investigate many critical incidents, including homicides. In 2019, the Detective Division joined a collaborative investigation group with Brooklyn Center and Brooklyn Park to help in the investigation of major crimes within these cities.



**Division:
Criminal
Intelligence**

Due to the growth of the HCSO's Investigative Division and the knowledge that this critical area will only continue to grow, our agency formed a Criminal Intelligence Division in 2019. This division houses several units that support criminal intelligence, including the Criminal Information Sharing and Analysis (CISA), Metro Regional Information Center (MRIC), High Intensity Drug Trafficking Area Investigative Support Center, Real-Time Analysis desk, Jail Security Threat Group management, Hennepin County Shield public/private sector partnership, Homeland Security/FBI Joint Terrorism Task Force, and a new Threat Assessment Unit.

These units support law enforcement by analyzing information to identify crime patterns, forecast criminal trends, generate investigative leads, assist with the identification of suspects involved in criminal activity, disrupt illicit narcotics trafficking and drug trafficking organizations, identify drug trends such as the opioid epidemic and provide timely information sharing about officer safety issues. The services of the Criminal Intelligence Division are available to support local agencies in the county that would otherwise not have these resources.



2019 Statistics

FORENSIC SCIENCE LAB

Requests for laboratory services	4,754
Latent print requests	745
DNA requests	1,660
Crime scene responses	1,680
Digital images captured	136,000

DETECTIVES

Felony charges	193
Gross misdemeanor charges	62
Cases opened	1,124

VIOLENT OFFENDER TASK FORCE

Illegal firearms confiscated	134
Arrests	367
State charges	144
Federal charges	11
Search warrants	387

GUN PERMITS

Applications	4,620
Renewals	1,801

MAJOR DAN KURTZ

Administrative Services Bureau



We provide training to our own Sheriff's Office personnel — as well as other local, state, and federal law enforcement agencies. In 2019, the Administrative Services Bureau also implemented new hiring and training processes designed to hire additional staff that better reflect the communities we serve. This bureau boosted employee morale by making changes to the uniform to allow for greater comfort and by modifying the agency's tattoo and facial hair policies to adapt to changing social norms. It also created a mentorship program to match less experienced staff to more seasoned staff members to provide professional guidance and resources to the requesting staff member.

In 2019, the bureau's Employee Development

Unit provided "Advancing Racial Equity Training" to approximately 850 employees. These sessions were interactive, four-hour blocks of training on the history of race, implicit and explicit bias, and helped to show how institutional and structural racism impacts our lives and those in our community.

The Personnel Unit hired 111 full-time employees in 2019. Of these, 60 were female (54.1%) and 41 were racially diverse (36.9%). Overall agency diversity increased by 7.5% in 2019, which is higher than the county as a whole. The unit continues to make progress toward the goal of recruiting and retaining qualified minority candidates in all job classes.



Tri Δ Wellness Unit

MIND

- The HCSO was the first agency in Minnesota to hire a full-time mental health clinical therapist. She is available to all employees.
- Through weekly site visits, diagnostic assessments for employees will be offered to:
 - Help develop positive mental health solutions for home and work
 - Provide mental health therapy
- Peer to Peer network for employees to find a supportive person to listen and be there for challenges that might arise.

BODY

- Access to exercise and fitness equipment at all HCSO facilities.
- Low-cost or trial memberships at local fitness centers.
- On-site yoga classes.
- On-site massage therapy.
- Healthy cooking classes from local culinary instructors.

SPIRIT

- Meditation or prayer area offered within the Tri Wellness center.
- Three on-call chaplains to help employees deal with spiritual concerns and traumatic incidents and assist during critical incidents.



2019 Statistics

PROFESSIONAL STANDARDS DIVISION

<i>Employee Development Unit</i>	
Total hours of training provided	45,000
<i>Personnel Unit</i>	
Staff hired	111
Promotions	77
Recruitment events	17

MAJOR DAWANNA WITT

Detention/Court Services Bureau



Division: Adult Detention

We operate the largest jail in Minnesota and it is accredited by the American Correctional Association. This signifies that we maintain the highest standards of inmate custody and care. At any given time, the jail houses up to about 800 inmates, and each year, the sheriff's office books about 30,000 inmates. Information on anyone booked into or discharged from our jail is tracked by our Central Records Unit.

Our jail represents a significant opportunity to make a difference in the battle against the opioid addiction crisis. In 2015 and 2016, more than half of opioid overdose deaths involved individuals who had been in our jail and occurred within three months of their release. We now screen inmates for opioid use disorder and are offering medically assisted treatment. The jail now treats roughly 150 inmates per month for opioid use disorder. The goal of this program is to treat the underlying issues that caused a person to end up in jail, so they have more stable, productive lives upon release.

In 2019, the treatment program in the jail served approximately 400 inmates. The program also provides a social worker to help inmates with health insurance and treatment needs, as well as mental health and practical support.

In addition to drug addiction programs, the jail has also added other programming to help inmates better themselves to prevent reoffending, such as art and writing classes, health and fitness classes, and skills-building courses such as resume writing and interview skills.



Division: Court Services

We provide law enforcement services to the Fourth Judicial District Court to ensure that the judicial system operates in a safe and orderly manner.

We provide security for judges, juries, witnesses, personnel and all visitors in approximately 96 courtrooms across multiple facilities. We address security concerns with judges and court personnel, conduct patrols and security checks in the courthouses, and assist with screening for weapons.

LOCATIONS

- Downtown Minneapolis:
 - Government Center
 - Public Safety Facility
 - Juvenile Justice Center
 - Family Justice Center
- Outer Divisions
 - Division 2: Brookdale
 - Division 3: Ridgedale
 - Division 4: Southdale
(Closed February 1, 2019)



2019 Statistics

ADULT DETENTION DIVISION

2019 bookings	30,950
Average bookings per day	85
Jail volunteer hours	2,987.4
Inmate meals served	856,362
Average morning inmate count	695
Average length of stay	8.26 days

COURT SERVICES DIVISION

Defendants escorted to court	34,578
Patients escorted to court	2,450

CAPTAIN FELICIA CHESMER

Community Outreach Division

The Sheriff's Office deputies and civilian personnel often interact with residents when they need immediate help or law enforcement services. While emergency response is essential, we recognize the value of community collaboration. Our deputies and personnel build trusting partnerships with residents — and together we develop solutions to improve public safety.

This is known as "community policing," and it is becoming a larger and larger part of the law enforcement field. To respond to the increasing need

for community policing, the Hennepin County Sheriff's office launched the Community Outreach Division (COD) in 2019. The COD operates multiple community policing programs, including the Community Engagement Team, the Sheriff's Youth Program, and the Citizens Law Enforcement Academy.

To request the Community Outreach team at your event, contact Captain Felicia Chesmer at 612-543-0433 or felicia.chesmer@hennepin.us.

BRYAN BENNETT, DIRECTOR

Finance

Division: Finance

Our Finance Division provided fiscal analysis for the agency, developed the five-year capital improvement plan and set the operating budget of \$113.6 million for 2019. The Sheriff's Office has operated within budget 13 consecutive years, with roughly the same number of employees. We act as good stewards of taxpayer dollars by implementing cost-saving measures, aggressively seeking federal and state grants, developing efficiencies in operations, and enhancing partnerships in law enforcement and the community.

Community Programs

S.T.O.P.

Opioid-related deaths have reached epidemic levels and the numbers continue to increase. Opioid overdoses are now the leading cause of death in the U.S. for people under the age of 50. According to the Department of Health and Human Services (HHS), 650,000 opioid prescriptions are dispensed on an average day in the U.S. HHS estimates that 3,900 people initiate the nonmedical use of prescription opioids every day.

The Hennepin County Sheriff's Office (HCSO) can play a clear role in reducing opioid-related deaths. Sheriff Hutchinson has developed the Survival Through Overdose Prevention (S.T.O.P) strategy to fight the deadly epidemic. This program includes strategies to keep these drugs out of the wrong hands, treating those with opioid use disorder in the jails, and using tools to prevent fatal overdoses. For more information, visit www.hennepinsheriff.org/stop.

W.I.S.E.

In the Land of 10,000 Lakes, watersports are a way of life. In Hennepin County alone, there are 104 lakes and three rivers. The Hennepin County Sheriff's Office (HCSO) is responsible for the safety and regulation of all lakes and, in conjunction with the US Coast Guard and adjoining county sheriffs, the rivers of the county. One of the best ways that the HCSO can achieve safety on our lakes and rivers is through education. Through the Water and Ice Safety Education (WISE) program, HCSO works to educate the public on how to be safe during all types of water recreation. This program includes low-cost swimming lessons for at-risk youth and other water-based educational options. For more information, visit www.hennepinsheriff.org/wise.



ROB ALLEN, CHIEF OF STAFF

Sheriff's Administration

The Sheriff's Administration team serves as the headquarters staff for Sheriff Hutchinson.

Intergovernmental Relations, Communications, Legal, Grant Writing, and Public Affairs are all organized under the Sheriff's Administration to support the sheriff's public safety goals. Civic speaking engagements, legislative advocacy, media engagement, and partnerships with elected officials are all coordinated by the Administration staff.



SHERIFF DAVID HUTCHINSON

Community Advisory Board

The Community Advisory Board (CAB) is a diverse group of residents who provide community feedback and participation in the development of our practices and policies. The work of CAB members includes:

- Identify and discuss community public safety issues
- Act as policy advisors
- Provide feedback on Sheriff's Office initiatives
- Contribute to Sheriff's Office strategic planning
- Work as ambassadors in their communities to help educate others about the Sheriff's Office





Leadership



Sheriff David Hutchinson

David Hutchinson took office as the 28th Sheriff of Hennepin County on January 7, 2019.

As Sheriff, he has focused on issues of staff and community wellness, community safety, and providing a workforce that mirrors the residents of Hennepin County. He is nationally recognized for his work on providing officer wellness and medically assisted treatment for incarcerated individuals experiencing opioid addiction. In the first year of his administration, Sheriff Hutchinson created an internal wellness unit called Tri Wellness in order to help his staff deal with the stresses of the law enforcement field. He firmly believes that keeping employees mentally, physically and spiritually healthy will lead to better service for the public.

In response to the changing responsibilities of law enforcement, he created two new divisions within the agency: the Community Outreach Division and the Criminal Intelligence Division. The Community Outreach Division is focused on improving bonds between law enforcement and the communities they serve and includes programs such as the Community Engagement team and Sheriff's Youth Program. The Criminal Intelligence Division is focused on data-driven policing, using information to identify crime patterns, forecast criminal trends, generate investigative leads, assist with the identification of suspects involved in criminal activity, and much more.

Sheriff Hutchinson is dedicated to strengthening relationships with partner agencies and local law enforcement offices. He currently serves as Technology Chair for the Major County Sheriffs of America, and as Secretary for the Major County Sheriffs of America Foundation Board. He is a member of the Minnesota Post Board and serves on the board of YouthLink.

Command Staff



Chief Deputy
Tracey Martin



Major Jeff Storms
*Public Safety
Services Bureau*



Major Pat King
Investigations Bureau



Major
Dawanna Witt
*Detention/Court
Services Bureau*



Major Dan Kurtz
*Administrative
Services Bureau*



Rob Allen
Chief of Staff



Tim Stout
Director of Planning

2019 Promotions & Retirements

Promotions

LIEUTENANT

Matthew Hollihan
Willis Jacox
Matthew Steffens
Kristen Tomlinson

SERGEANT

Amber Crogan
Robert Hydukovich
Paul Markson
Annette Parker
Sean Sweeney
Todd Vlasaty

TELECOMMUNICATOR SERGEANT

Tonia Klinkner
Naomi Nix

TELECOMMUNICATOR

Anna Karena
Steven W. Labatt
KeArra Thompson

CRIME SCENE INVESTIGATOR

Emily Inglett
Lucas Schaaf
Megan Thompson

CISA INVESTIGATOR

Matthew Haefner

FORENSIC TECH

Pamela Eide

DETECTIVE

Jason Hughes
Devan McNamara

DETENTION CAPTAIN

Sherman "Troy" Otto

DETENTION LIEUTENANT

Joel Field
Jeffrey Lamberson

DETENTION SERGEANT

Michael Artmann
Charles Hubbard
Justin Mix
Michael Sommerfeld

DETENTION DEPUTY

Jacquelyn General
Tenzin Namlha
Jerry Thao

DEPUTY

Joshua Arcand
Nathan Briguet
Kevin Carlson
Thomas Eckhoff
Harrison Egerman
James Lindstrom
Rajanee Michael
Thomas Pierson
Luke Robie
Andrew Roeder
Justin Wheaton

ADMINISTRATIVE ASSISTANT, INT.

Danielle Baggett

ADMINISTRATIVE ASSISTANT

Letrice Grant
Tina Johnson
Kristine Urbowicz

ADMINISTRATIVE ASSISTANT, PR.

Jacob Cooper
Dawn Kenyon

EVIDENCE SPECIALIST

Nancy McLaughlin

IT ANALYST III

Kyle Dille

PRINCIPAL OFFICE SPECIALIST

Abigail Bryzgoria
Brenda Lopez
Joyce Redhead
Belene Zeleke

RECORDS COORDINATOR

Cynthia Baring
Sharondria Coleman
Virginia Kittelson
Abid Syed

Retirements

Brian Blaha
Ronald Chase
Daniel Crawford
Peter Dietzman
John Gundersen

Timothy Hill
Bruce Johnson
Sheryl Johnson
Lynn Miller
Johnny Nelson

Steven Oman
David Schultz
Cecila Weyek
Diane Willgohs
Teri Wold



Partner with us!

Register

Citizen Law Enforcement Academy: When residents participate in the Sheriff's Office Citizen Law Enforcement Academy, they tour our facilities including the jail, crime lab and water patrol. In the spring and fall, the academy offers a series of seven classes that provide a behind-the-scenes view of how law enforcement works.



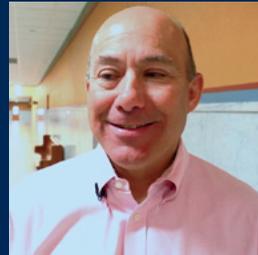
Visit

Sheriff's Open House: Every May during Law Enforcement Week, the Sheriff's Open House is a great way for school groups and all residents to learn about our work. We provide dozens of hands-on safety displays, law enforcement equipment demonstrations, and answer questions about the criminal justice system.



Volunteer

More than 100 citizens from a variety of community groups volunteer at the Hennepin County Jail to give instruction to inmates. Classes include Alcoholics Anonymous, art, creative writing, resume and interviewing skills, domestic violence prevention, and religious instruction.



Join!

National Night Out: Every August, there are hundreds of neighborhood events for National Night Out and Night to Unite. When neighbors pledge to watch out for one another, it helps promote crime prevention. National Night Out allows our deputies, volunteers, and K9 teams to meet residents, build trust, and answer their questions about public safety.



Connect with us

**HENNEPIN COUNTY
SHERIFF'S OFFICE**

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